

## Symphony on the Mountain 2015 (SOTM) – FAQ's

### Your questions and our answers..

#### TRANSPORTATION: HOW DO I GET THERE?

SOTM is being held at Kimberley Alpine Resort, 301 North Star Blvd, Kimberley, BC. [See detailed instructions](#). There is ample parking at the site then just a short walk to the base of the quad chairlift, which will take you to the top of Northstar Mountain and the concert site.

#### WHEN DO THE GATES OPEN?

You'll access the concert site via The Northstar Quad chairlift located at the base of the main run, at Kimberley Alpine Resort. Be at the chairlift at least 30 – 45 minutes prior to your event to allow for line-ups, the ride up the ski hill and to get to your seating location.

The lift will be in operation at the following times:

Lift Access	Event	Event Time
10:00 am – 10:45 am	Beyond the curtain – Final Rehearsal	11:00 am – 2:00 pm
3:30 pm – 5:00 pm	Gala – Kootenay Haus	4:30 pm – 6:00 pm
4:45 pm – 6:00 pm	Symphony on the Mountain Concert	6:30 pm – 8:30 pm
4:45 pm – 6:00 pm	Kootenay Brass Quintet	8:50 pm – 9:30 pm

**Please Note:** Arrive early, as the chairlift will not be running during the performance.

#### HOW CAN I GET A WRISTBAND / LIFT TICKET?

We will not be issuing wristbands for Symphony on the Mountain. You will require a Resorts of the Canadian Rockies lift ticket, which will be provided to you at the base of the Northstar chairlift, upon presentation of your concert ticket. At the base, follow the signs to load the chair for your event. You will be issued the appropriate RCR lift ticket for: Beyond the Curtain, the Gala, the Concert or the Concert Walk-down.

#### WHAT SHOULD I BRING?

- Jacket, as it may cool off around 9:00 p.m.
- Water (No outside alcohol)
- Practical footwear, especially if you plan to hike down
- Sunscreen, bug spray and any other supplies you need
- Something to sit on–tarp, blanket or low-backed, low-legged chair. Chairs must collapse and be brought in a bag.

#### WHAT SHOULD I NOT BRING?

- High-backed, or regular-legged lawn chairs. The higher the chair the further back you sit.
- Pets
- Alcohol or drugs
- Glass containers (exception baby food and bottles)

- Video or audio recording equipment
- Smoking materials. **The Fire Hazard is High**

### **CAN I BRING MY OWN FOOD AND DRINKS?**

Yes, you can bring in your own food and non-alcoholic beverages. There will also be many tasty burger and hot dog options at our on site BBQ.

Note: Bag check in effect: checking for alcohol, drugs or glass (baby food & bottles permitted). There will be an on-site bar with beer, wine, coolers, cider, water and other non-alcohol drinks.

### **WHAT DO I SIT ON?**

The lower to the ground you are the closer you can sit to the stage. We encourage you to bring a blanket or tarp, no larger than 8' x 10" or low legged chairs with a back height under 26". Alternately, we will have 120 straw or hay bales on site for sitting or leaning against. Bring a blanket to cover the straw and relax. All chairs must collapse and fit into a bag.

### **WHEN IS THE MUSIC ON?**

11:00 am – 2:00 pm Beyond the Curtain – Final Rehearsal

6:30 pm – 8:30 pm Symphony on the Mountain Concert

8:50 pm – 9:30 pm Kootenay Brass Quintet

**Post Festival:** The Lost and Found takes a while to gather, sort and record... please contact the RCR office after July, 5<sup>th</sup>. Lost items will only be retained for a limited time.

### **DO YOU HAVE A SPECIAL NEED?**

Patrons will need to ride to the concert location on a quad chairlift. This means embarking and disembarking. The chairlift is in continual motion so walk away from the chair when disembarking. The speed can be adjusted for those with slower mobility but there is not full disabled access to the site. After disembarking at the top of the hill you will be required to walk down approximately 15 steps.

### **HOW FAR IS IT TO THE SITE ONCE I'M OFF THE CHAIRLIFT?**

- To the Kootenay Haus Gala – approximately 500 metres
- To the main concert, slightly downhill for 150 metres

### **WHAT SERVICES WILL BE AVAILABLE?**

- Outdoor, portable toilets, as you leave the chairlift
- Food service BBQ by Resorts of the Canadian Rockies
- Symphony of the Kootenays Season Ticket sales
- Symphony on the Mountain t-shirt sales – only \$20

### **HOW DO I DRESS?**

The theme is Kootenay Casual so that means you are free to dress as you please but we encourage people to wear black and white. Whether that is a tuxedo and hiking boots,

your formal dress or a black and white t-shirt. We encourage you to use your imagination and be part of the experience.

If you are planning to walk down after the concert then we suggest hiking boots or good walking shoes.

### **HOW LONG WILL IT TAKE TO GET OFF THE MOUNTAIN?**

Due to MOT guidelines, it will take longer to load people off the hill than up. Based on the approved loading, if everyone took the chairlift down it will take about 90 minutes to get everyone off the mountain, therefore we have options:

- After the concert, relax and listen to the Kootenay Brass Quintet while others go down the chairlift
- Walk down the hill with one of our guides. They will be standing to the left (audience's left) of the stage, after the concert and will leave at intervals until 9:30. It takes about 45 – 50 minutes to walk down but it should be a beautiful hike.

### **WHAT HAPPENS IF THE WEATHER TURNS BAD OR IT RAINS?**

The organizers will be making a final decision on the weather approximately 22 hours in advance. If it is determined that it is unsafe or weather conditions dictate that an outdoor concert is not feasible, we will be relocating the concert to the Kimberley Conference Centre, at the base of the ski hill. The Gala and Concert will be held at that location, as well as the Beyond the Curtain, Final Rehearsal.

Gala and Concert ticket holders may attend the evening concert. Those with Beyond the Curtain tickets and Concert Walk-down ticket holders will attend the afternoon "Beyond the Curtain" performance. **Watch the Website for Updates**

### **BE A GOOD NEIGHBOUR**

Rules, Safety and Etiquette – Good Neighbor Guidelines

In order to ensure the best possible experience for everyone involved, please be aware of our good neighbour policies. This is a very friendly event where strangers respect each other's needs during the day and evening. Most of these Good Neighbour Guidelines boil down to common sense and courtesy – Please be considerate to everyone on the hill.

- Use only the space you need and remember the side stages are for everyone
- NO SMOKING
- Pitch-in – put recyclables and garbage in the appropriate containers
- Turn off cell phones
- Respect your neighbour's listening experience

**If you have more questions email us at SOTM**